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Student and Enrolment Services

International Student Services (ISS)



Dear Student,

Until further notice, International Student Services advising is moving to email or Zoom. To access ISS advising services, contact international.advice@ucalgary.ca using your **UCalgary email account**. Our advisors will set up an appointment with you via email or Zoom (if video or audio is needed) during advising hours (9 a.m. to noon and 1 to 4 p.m. MST.)

Alberta Health Services encourages social distancing, which means keeping about six feet apart from those around you. As a result, the ISS student lounge in MSC 275 is now closed to students as of **4 p.m. on March 17** and **all upcoming events have been cancelled**. We apologize for any inconvenience and appreciate your understanding during this time.

Stay well!

International Student Services

COVID-19 (Coronavirus) Updates

You can find all the latest UCalgary COVID-19 updates for students on the UCalgary [COVID-19](#) website.

You can also find helpful information about COVID-19 and the situation in Alberta on the [Alberta Health Services \(AHS\) website](#).

Immigration and travel updates

Travelling restrictions

Prime Minister Trudeau has announced that effective **Wednesday, March 18, at 12:01 a.m. EDT**, Canada will be restricting entry of foreign nationals by air travel from all countries, except American citizens. If you choose to leave Canada you **may not** be able to return until the restriction is lifted. Canada will deny boarding to any passenger who is not a Canadian citizen or permanent resident, or who has spent time in any country other than the U.S. in the last 14 days.

Effective Wednesday, March 18, Canada will also be re-routing all inbound international flights to Toronto Pearson International Airport (YYZ), Vancouver International Airport (YVR), Montreal-Pierre Elliott Trudeau International Airport (YUL) and Calgary International Airport (YYC). This move will not affect domestic flights or flights coming from the United States, Mexico and the Caribbean, and Saint-Pierre-et-Miquelon.

This situation is rapidly evolving — please visit the [Government of Canada's travel advisory page](#) to stay up to date.

Study permits and work permits

Immigration, Refugees and Citizenship Canada (IRCC) have stated that the decision to move classes online **will not** affect your eligibility for a post-graduation work permit (PGWP) or your status as a student.

Should you decide to stay in Canada, you can stay on your study permit as long as you're still a student. If you will no longer be studying, you can apply to change your status to visitor as long as your study permit has not expired.

Please ensure that you still maintain a valid status while in Canada. Students who currently have a study permit extension application in progress will benefit from implied status and may remain in Canada until a decision is rendered on their application. If you have any further questions, please contact international.advice@ucalgary.ca.

Important reminders

Health care and insurance

Not sure about your coverage? Review the resources below:

Learn more about what is covered by the **Alberta Health Care Insurance Plan (AHCIP)** [here](#). Direct any questions to Alberta Health, using the contact information found [here](#).

If you're enrolled in the **Students' Union health and dental plan**, visit their [website](#) for information regarding coverage for COVID-19. You can ask specific questions by contacting the SU Student Inquiries Line at 403.220.3906 or by email at uofcalgaryplan@mystudentplan.ca.

If you're enrolled in the **Graduate Students' Association health and dental plan**, visit the [Frequently Asked Questions page](#) for information regarding coverage for COVID-19.

Health Link

As a reminder, you can call **8-1-1** to reach Health Link if you need health advice or help locating services. It's a free **non-emergency** service available to any resident of Alberta. Please note that call volumes are high at this time, so you may be on hold. Learn more about Healthlink [here](#).

Taxes

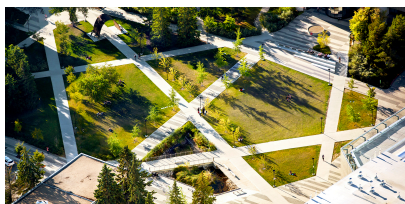
Please note that the Canada Revenue Agency (CRA) has extended the deadline for filing personal taxes to **June 1, 2020**.

The SU Tax Clinic is no longer accepting new clients. If you still need to file taxes, consider:

- Contacting a [free clinic in Calgary](#)
- Using [UFile Online](#) (free student code is **CFS1981**)
- Using a service like [H&R Block](#) or filing at your bank (these options usually require a small fee)

Learn more about taxes on the ISS website [here](#).

Around campus



Student services

Our colleagues from across campus are working to support you during this time. Visit their websites for updates on how to get help remotely.

- [Career Services](#)
- [Enrolment Services](#)
- [Student Success Centre](#)
- [Student Wellness Services](#)

Need help with your degree or program?

Review this [faculty advising](#) contact list so you know who to get in touch with for support.

All classes will be facilitated online using Zoom software. **New to using Zoom?** Learn more about it [here](#)!

Upcoming online Career Services workshops

Canadian Workplace Culture and Your Career Success in Canada

March 20, 10 – 11:30 a.m.

Join URL: <https://ucalgary.zoom.us/j/993718393>

Canadian Interviews and How to Prepare for One

March 26, 2 – 3:30 p.m.

Join URL: <https://ucalgary.zoom.us/j/602201936>

Activities to enjoy from home

Here are some easy-to-access resources you can use to take a break, learn or entertain yourself or your family while practicing social distancing:

- Check out the National Film Board of Canada's [Indigenous film online library](#)
- Peruse the Calgary Public Library's [digital resources](#)
- Relax and watch the Calgary Zoo's giant panda [live stream](#)
- Children at home? Check out these free learning resources from [Scholastic Canada](#)



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