

Effective December 21, 2023

Using Finance & SCM eForms

Purpose: This quick reference guide shows you how to access, create, view, update and/or approve a Finance & SCM eForms in the PeopleSoft fluid user interface.

Finance is moving away from using pdf forms to request items (invoices, journal transfers, and delegation are examples) to an electronic form or eForm.

Audience: All University of Calgary users that submit pdf forms to Finance and Supply Chain Management to complete their daily tasks.

Accessing the eForms

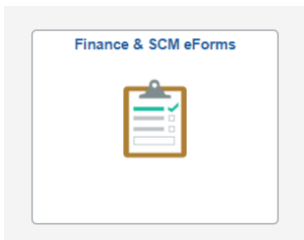
There are multiple ways to reach the Finance & SCM eForms, and we will review them here.

1. Using the Functional Tiles

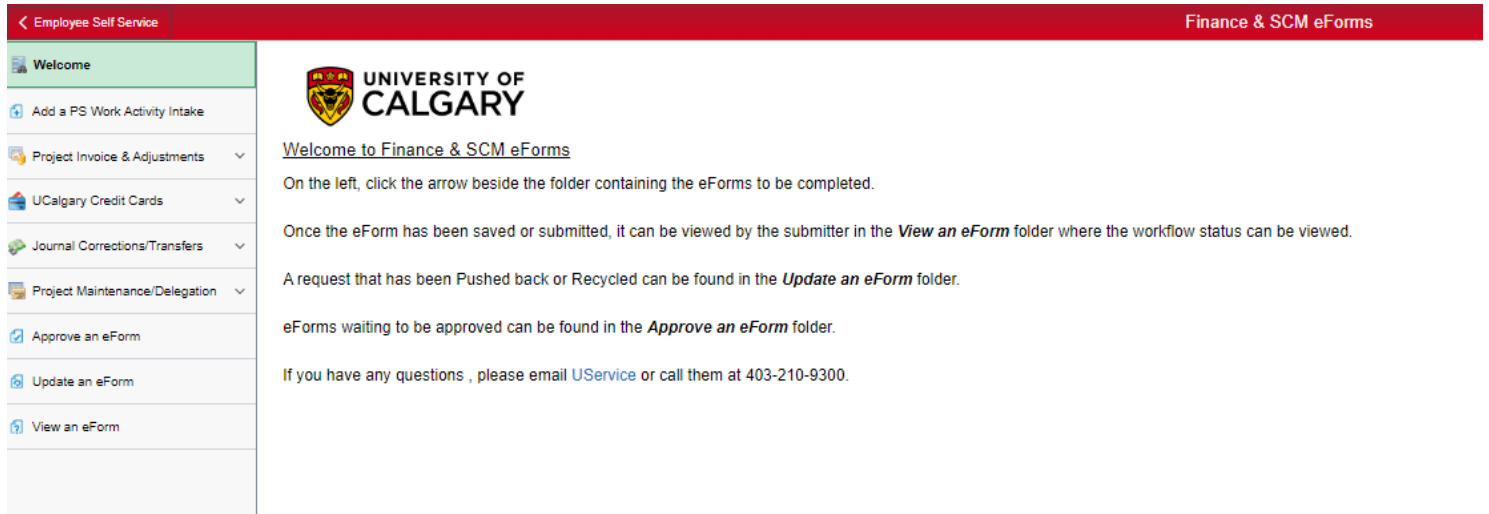
Log in to PeopleSoft Portal – my.ucalgary.ca

Navigate to the Employee Self Service home page- My Work >Direct Access > PS Finance and Supply Chain or Use Quick Link [PS Finance and Supply Chain](#).

Click on the Finance & SCM eForms tile on the Employee Self Service Homepage.



This functional tile takes you to the Navigation Collection for eForms (i.e. A list of available eForms that can be submitted, viewed, updated, and approved).



2. From the Finance Form, Procedures, Guidelines and Handbooks web page

<https://www.ucalgary.ca/finance/finance-forms>

Click on the eForm link you need, and it will take you to the eForm Add Task. If you have not signed into PeopleSoft, you will be asked to sign in with MFA (Multi Factor Authentication).

Finance Forms, Procedures, Guidelines and Handbooks

eForms are coming soon

[Learn More](#)

Forms

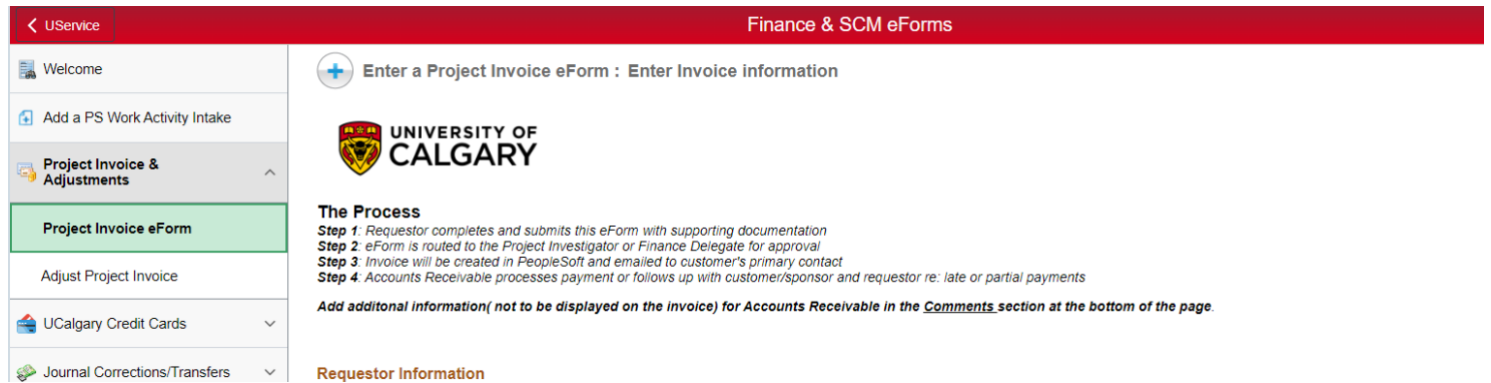
If you're unable to find what you're looking for, please contact UService: [ucalgary.ca/ucservice](https://www.ucalgary.ca/ucservice).

Accounts Receivable Adjustments and Refunds	▼
Deposits, Cash Floats and Point of Sale (POS)	▼
Furniture, Equipment and Assets	▼

Using eForms

Add a new eForm

To access the available eForms select the folder for the group of forms you need and click the down arrow. It will open to show a list of the accessible Finance eForms which matches the list of pdf forms on the Finance Forms web page. Click on the eForm that you wish to submit.



UService Finance & SCM eForms

Welcome

Add a PS Work Activity Intake

Project Invoice & Adjustments

Project Invoice eForm

Adjust Project Invoice

UCalgary Credit Cards

Journal Corrections/Transfers

+ Enter a Project Invoice eForm : Enter Invoice information


UNIVERSITY OF CALGARY

The Process


Step 1: Requestor completes and submits this eForm with supporting documentation
Step 2: eForm is routed to the Project Investigator or Finance Delegate for approval
Step 3: Invoice will be created in PeopleSoft and emailed to customer's primary contact
Step 4: Accounts Receivable processes payment or follows up with customer/sponsor and requestor re: late or partial payments

Add additional information (not to be displayed on the invoice) for Accounts Receivable in the Comments section at the bottom of the page.

Requestor Information

The black button  on the left side of the page will expand or collapse the Navigation Collection.

The Form ID in the right-hand corner is a unique identifier for the submitted form - it can be used on the 'Update an eForm' or 'View an eForm' folder to pull up a submitted/saved eForm.

The  icon at top of the page indicates that it is in the 'Add an eForm' mode.

Yes/No Checkboxes may expand the sections or show other sections in the form. This may be additional information required for a request or contain information that pertains to the eForm i.e. Form Instructions.

Yes to 'Rebill Invoice' opens a new Section called 'Elements to Adjust'.

Type of Adjustment

Reverse Invoice No

Rebill Invoice No

*Adjustment Reason

Additional Information for Adjustment

Invoice Information

Type of Adjustment

Reverse Invoice No

Rebill Invoice Yes

*Adjustment Reason

Additional Information for Adjustment

Elements to Adjust

Change Customer No

Change Chart Fields No

Change Currency No

Change Invoice Amount No

Invoice Information

Yes to 'View Form Instructions' expands the current section with additional information.

View Form Instructions No

Customer Information

View Form Instructions Yes

Guidelines for Completing this Form:

IMPORTANT - All invoice requests must have documentation that supports the revenue items being billed. Supporting documentation examples are:

- * Work Order
- * Purchase Order
- * Customer communication
- * Contract

For expense reimbursements, a screenshot of the recorded expense in the project is also required.

All fields marked with an asterisk * are required. Incomplete requests can not be submitted.

Customer Info

- Enter the PeopleSoft Customer Number: If you do not know it, use the magnifying glass to search by customer name.
- PeopleSoft Location Number: The Primary Location for the customer will be auto populated, if you require a different location, click the magnifying glass to search all active locations. To view full address, you will need to select the location to view on the main page.
- Contact Name-Email Address: The Primary Contact will auto populate. To change the contact, use the magnifying glass to search active contacts. Note that the contact must have an active email address on file to proceed with billing. If your contact does not have an email address please request an update to the contact by emailing finance@ucalgary.ca.

Any field that has an asterisk beside it is a required field and the eForm cannot be submitted until it is populated.

The magnifying glass next to a field indicates there is a search page that can be used to populate the data.

Customer



A Lookup window will pop up, if it does not pop up, check the settings on the browser to ensure Pop Up Blockers are turned off.

For information on [How to Turn off Pop Up Blockers](#)

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The Search Criteria box is not automatically expanded - click the arrow beside 'Search Criteria' to expand and view the search parameters. The search parameters are defaulted to 'begins with', other options are available if the 'Show Operators' link is clicked.

Cancel
Lookup

Search for: Customer

▼ Search Criteria
Show Operators

Customer ID (begins with)

Name 1 (begins with)

Contact Sequence Number (begins with)

▼ Search Results

Only the first 300 results can be displayed.

300 rows

Customer ID	Name 1	Contact Sequence Number
00100001	1056223 Alberta Limited	0
00100002	15 Wing Moose Jaw	0

Cancel
Lookup

Search for: Customer

▼ Search Criteria
Hide Operators

Customer ID begins with

Name 1 begins with

Contact Sequence Number =

▼ Search Results

Only the first 300 results can be displayed.

300 rows

Customer ID	Name 1	Contact Sequence Number
00100001	1056223 Alberta Limited	0

Once the search results have populated, click on the item you want to see its data.

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If there is an arrow in the field, there is an associated dropdown list.

Currency Code

Canadian Dollar ✓

Canadian Dollar

US Dollar

European Dollar


Great Britain Pound

Australian Dollar

Dutch Krone

Qatar Dollar

Czech Krown




Attachments can be added at the bottom of the page to support the request. If there is a red circle with an exclamation mark, then an Attachment is required, and the form cannot be submitted without an attachment.

File Attachments

Please include documentation to support your invoice request. See the Documentation Matrix link for more information.


If you have documents to be sent to customer, click Add and select Customer Invoice backup.

Attachment Required	Upload	Description	Description	Instructions	File Name	Delete
1 	<input type="button" value="Upload"/>	Audit Supporting Documentation	Audit Supporting Documentz	Documentation Matrix		<input type="button" value="Delete"/>


To add an attachment, click the Upload button and find the document/excel spreadsheet/screen shot needed. Once uploaded click Done.

Done

Choose From



My Device



GT eForms Soultion Credits.xlsx

File Size: 12KB

Upload Complete

If more than one document needs to be attached, click the 'Add' button to add a new row and then follow same steps to upload a second document.

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Once a document is uploaded, it can be viewed by clicking on the 'View' button or replaced by clicking on the 'Replace' button.

File Attachments

Please include documentation to support your invoice request. See the Documentation Matrix link for more information.
If you have documents to be sent to customer, click Add and select Customer Invoice backup.

Attachment Uploaded	View	Description	Description	Instructions	File Name	Replace
1		Audit Supporting Documentation	Audit Supporting Document	Documentation Matrix	GT_eForms_Soultion_Credits.xlsx	

If there are additional comments that pertain to the eForm being submitted, they can be entered in the Comments section at the bottom of the page. Click the arrow to expand the comments section.

Comments

Some eForms can have their data pre-populated using a search page.

Search by:

Invoice

Customer

Invoice	Business Unit	Invoice Type	Bill Type Identifier	Bill Status
RTA000000044495	RESRC	Regular	CA	Ready
RTA000000044494	RESRC	Regular	CA	Ready
RTA000000044493	RESRC	Regular	CA	Ready

Type of Adjustment

Reverse Invoice Yes No

Rebill Invoice Yes No

*Adjustment Reason

Additional Information for Adjustment

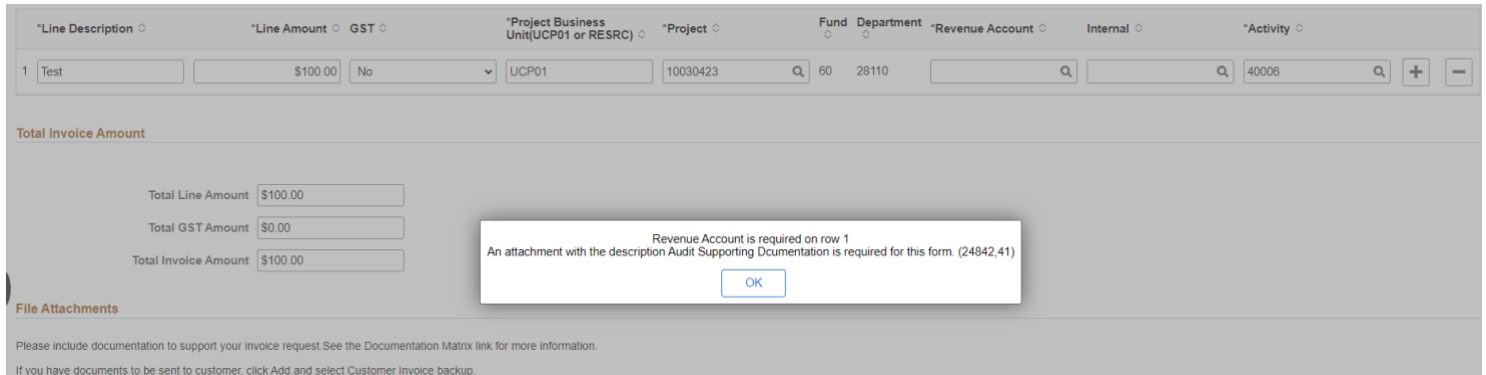
Please click **Submit** at the bottom of the page to have your request to reverse an invoice approved and actioned.

Invoice Information

Business Unit	RESRC	Invoice Date	2023/07/12
Invoice	RTA000000044	Used as Search parameter	Name
Customer	00100636		
Project	10035090		
Invoice Amount	\$40,000.00		
Invoice Balance	\$40,000.00		
Number of Invoice Lines	1		

Once the form is complete, click the 'Submit' button at the bottom of the page. If a required field is not completed or a mandatory attachment is not included, an error message will pop up identifying what changes need to be made before the submission will be accepted. Click 'OK' on the error message and then update the necessary fields.

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The screenshot shows the top section of the eForm submission interface. It includes a header with various filters and a table with one row containing the following data:

*Line Description	*Line Amount	GST	*Project Business Unit(UCP01 or RESRC)	*Project	Fund	Department	*Revenue Account	Internal	*Activity
1 Test	\$100.00	No	UCP01	10030423	60	28110			40006

Below the table, there are summary fields for 'Total Invoice Amount':

- Total Line Amount: \$100.00
- Total GST Amount: \$0.00
- Total Invoice Amount: \$100.00

A modal dialog box is displayed in the center with the following text:

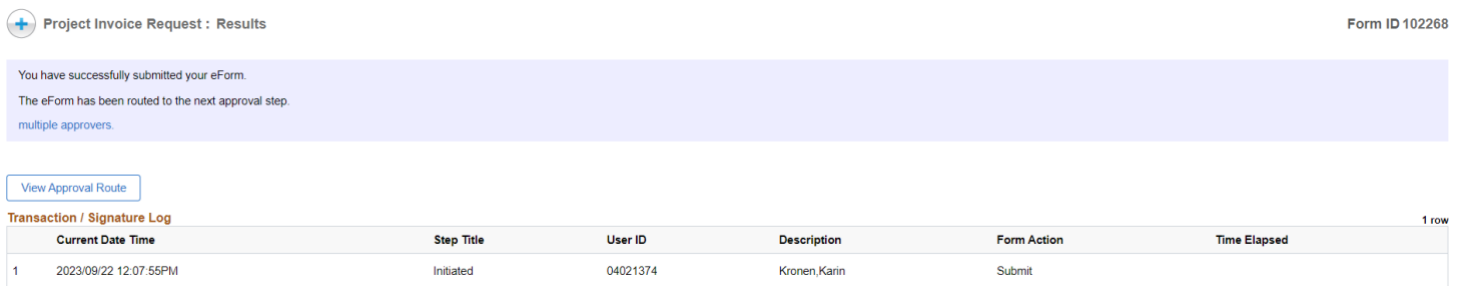
Revenue Account is required on row 1
An attachment with the description Audit Supporting Documentation is required for this form. (24842,41)

OK

File Attachments

Please include documentation to support your invoice request. See the Documentation Matrix link for more information.
If you have documents to be sent to customer, click Add and select Customer Invoice backup.

Once submitted, a results page will load.



The screenshot shows the 'Project Invoice Request : Results' page. It includes a success message and a table of transaction logs.

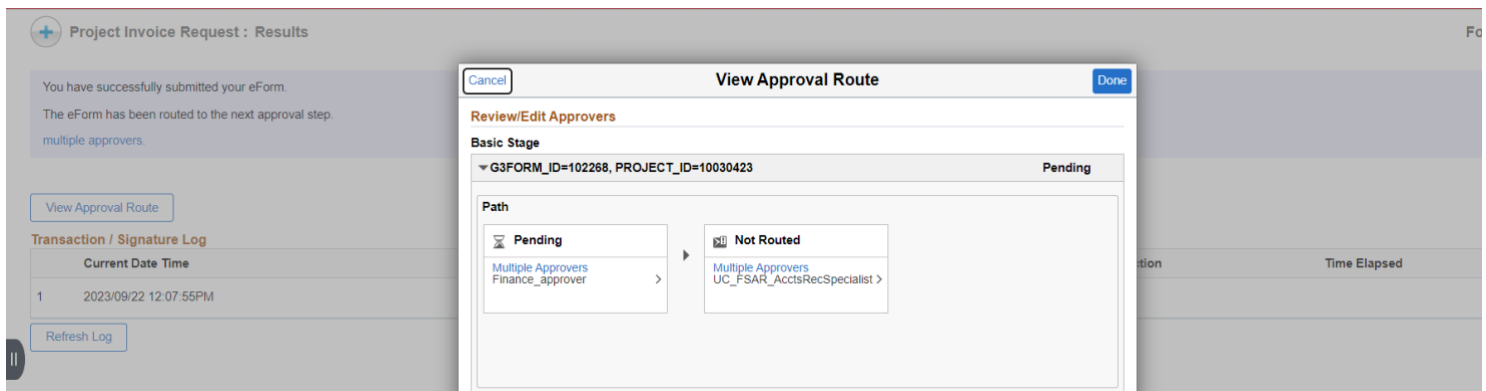
You have successfully submitted your eForm.
The eForm has been routed to the next approval step.
multiple approvers.

[View Approval Route](#)

Transaction / Signature Log

Transaction / Signature Log	Current Date Time	Step Title	User ID	Description	Form Action	Time Elapsed
1	2023/09/22 12:07:55PM	Initiated	04021374	Kronen, Karin	Submit	

The 'View Approval Route' button will show the Workflow that the request will follow and the status at each stage.



The screenshot shows the 'View Approval Route' dialog box. It displays the current stage and the approval path.

Project Invoice Request : Results

You have successfully submitted your eForm.
The eForm has been routed to the next approval step.
multiple approvers.

[View Approval Route](#)

Transaction / Signature Log

Current Date Time
1 2023/09/22 12:07:55PM

[Refresh Log](#)

View Approval Route

Review/Edit Approvers

Basic Stage

G3FORM_ID=102268, PROJECT_ID=10030423 Pending

Path

```

graph LR
    A["Pending  
Multiple Approvers  
Finance_approver"] --> B["Not Routed  
Multiple Approvers  
UC_FSAR_AcctsRecSpecialist"]
  
```

If there is a 'Multiple Approvers' link, click it to see who can approve the eForm.

Approve an eForm

This folder is where the eForms requiring approval will be located. When the folder is clicked on a Search page will appear. Enter any of the Search parameters to begin your search. Please note, approvers will only see the eForms that have been assigned to them.

If you know the Form ID, enter it to pull up the specific eForm, or click the magnifying glass next to 'Form Type' for a list of eForm types.

Cancel
Lookup

▶ Search Criteria

▼ Search Results

☰
☰

Form Type	Description
UCBI_G0001	Project Invoice
UCBI_G0002	Invoice Adjustment
UCFN_G0002	Enhancement/Query Intake
UCGL_G0001	Journal Corrections/Transfers
UCGL_G0002	IDB Journal Request
UCPC_G0001	Team Authorization Form

7 rows

Finance & SCM eForms

Search by:

Form ID Begins With ▼

Form Type Begins With ▼ Q

Form Status is Equal To ▼ ▼

Department/Faculty Begins With ▼

Original Operator Begins With ▼ Q

Click Search

Finance & SCM eForms
🏠 🔍 ⋮ 🚫

Search by:

Form ID ▼

Form Type ▼ 🔍

Form Status ▼

Department/Faculty ▼

Original Operator ▼ 🔍

	Form ID ◊	Form Type ◊	Form Status ◊	Department/Faculty ◊	Original Date ◊	Last Operator ◊	Last Date ◊
1	100315	UCFN_G0002	Pending	N	2023-08-17	04291317	2023-08-17
2	102222	UCFN_G0002	Pending	N	2023-09-21	10010949	2023-09-21
3	102239	UCFN_G0002	Pending	N	2023-09-21	04291317	2023-09-21

3 rows

Click on any of the results to access the eForm that needs to be approved.
After an eForm is reviewed, it can be Denied, Recycled, Pushedback or Approved.

View Approval Route (Add Ad Hoc Approver)

Search
Deny
Recycle
Pushback
Approve

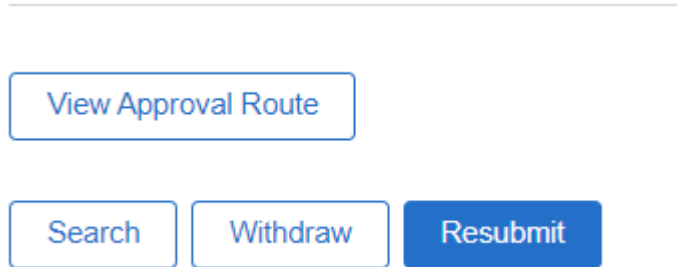
- **Deny:** Request cannot move forward, and a new request will need to be created.
- **Recycle:** Sends the eForm back to the original submitter.
- **Pushback:** When there are multiple levels of approval, pushback allows an approver to request approval at the previous level. Please note pushback only goes back one approval level on workflow.
- **Approve:** Request is moved to next workflow or authorization leveller is sent to PeopleSoft (Executed).

Update an eForm

If an eForm was initiated but not completed and then saved, it can be found in the **'Update an eForm'** folder.
If an eForm has been returned to the requestor to edit and/or add information, it can also be found in the **'Update an eForm'** folder.

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Once the eForm has been updated the requestor can *Resubmit* or *Withdraw* the request.

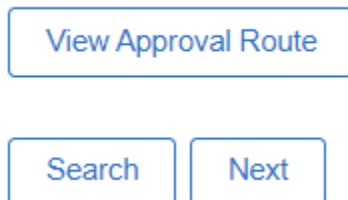


Withdraw: The request will be cancelled and not be processed any further.

Resubmit: The request will be put back into Workflow and will be routed to the Approver at the next step.

View an eForm

Once an eForm has been submitted, it can be found in the **'View an eForm'** folder. These eForms are Read Only and cannot be edited. The stage the submitted eForm is at currently can be seen by clicking View Approval Route'.



The 'Next' button will go to the Form History page where the Current Step, Form Action and Time elapsed can be seen.

View a Project Request : Form History Form ID 101469

View Approval Route

Transaction / Signature Log 1 row

	Current Date Time	Step Title	User ID	Description	Form Action	Time Elapsed
1	2023/09/12 12:25:18PM	Initiated	04021374	Kronen, Karin	Submit	

Refresh Log

Search Previous