

More features are available in your student centre, steps only show those relevant for this guide.

1. Log into MyUofC portal (<u>my.ucalgary.ca</u>)



2. Go to the My Financials page. All charges owed will be listed by term in the **Outstanding Charges Grid** under **Account Summary**.

Home	Account Summary Payment Options Term Account Summary
y Application	You owe \$0.00 Due Now incl. Past Due Future Due \$0.00 \$788.67
My Service Requests	Currency used is Canadian Dollars Term Type Outstanding Charges
ersonal Info	Winter 2024 Academic \$0.00
Exams and Grades	UPass Opt-in Payment Plans Account Inquiry Payments Receipts Donation Receipt Refunds T2202 Fees Calendar
Frogram and	Account Activity From: 09/13/2023 To: 03/13/2024 By Term: All Terms V Reset 🗞
	Item Type Posted Date Term Charge Payment Refund CIBC Bank Payment Academic 02/20/2024 Spring 2024 \$580.00



3. In the **You Owe (1)** grid under **Account Summary** the charges are separated into past due and future due. If there are overdue charges, they with be highlighted in red (*compare to picture in page 1, step 2*).

The **Term Account Summary (2)** link allows you to view a breakdown of all your fees by term. Tuition fees are broken down by each course cost as of Spring 2023. GRD thesis students and other programs who are charged per term won't have a breakdown. Follow this <u>how-to guide</u> on how to access.



The **Payment Options (3)** link goes to the <u>How to Pay Your Fees website</u>. Here is all the information on our *accepted payment methods, processing times, and step-by-step instructions on how to pay*.





4. Other useful tools under **Account Summary** include the **Payments (4)** link which shows all the payments UofC has received for your account. All payments are active links, and once selected, will show how the payment applied to charges on your account.

From 2023/09/13	From 2023/09/13 To 2024/03/13 go				Payment History - Charges Paid by this Payment 2024/01/24 Royal Direct Bank Payment			
				Payment Breakdown	Term	Applied Paymen Amoun		
sted Payments	Find View All	First 🚺 1-3 of 3 🚺 L	ast	UG/MD Donation	Winter 2024			
Paid Pr	ayment Type	Paid Am	ount	UG/MD Students Union Ancillary	Winter 2024			
1/01/24 R/	oyal Direct Bank Payment			UG/MD Students Union General	Winter 2024			
3/09/19 R	oval Direct Bank Payment			UGRD Campus Recreation	Winter 2024			
To	tal Posted Payments for this view			UGRD Athletics	Winter 2024			
	·····			UG/MD U-PASS	Winter 2024			
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irrency used is Canadian Dollars i ding Payments You have	no pending payments.			UG/MD U-PASS Student Services Fee Cdn UG/MD Tuition Course Fees Total Payment Amount	Winter 2024 Winter 2024 Winter 2024			

The **Receipts (5)** link will allow you to view/download an official receipt for each payment you've made to your account. Official receipts do not show charge detail information and only show the lump sum payment applied to the account.

NOTE: The official payment receipt will open in a new window; please ensure your pop-up blockers are disabled for the browser. Follow this <u>how-to guide</u> on how to access.

Account Summary		Payment Options
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Due Now incl. Past Due \$50.00	Future Due \$788.67	
Currency used is C	anadian Dollars	
Term	Туре	Outstanding Charges
Winter 2024	Academic	\$50.00
Spring 2024	Academic	\$788.67
Sponsorship UPass Opt-in	Payment Plans Account Inqui	Payments Receipts Donation Receipt Refunds T2202 Fees Calendar



5. Last tool to understand fees under **Account Summary** is the **Account Inquiry (6)** link which shows each charge on the account, its due date and payment status. This is the most detailed place to see when charges are due and what has already been paid off.

Image: Spring 2024 Amount Owed Expected Loans Total Due for Term 22413 Spring 2024 788.67 0.00 788.67 Image: Prom 2022 USING Image: Prom 2024 USING	Account Su *** Past [Immary Due: 50.00				
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6. Lastly, scrolling down in the same My Financials page. The Account Activity section will list all the charge, payment, and refund history on your account. Sorted by date, it acts as a running ledger of all adjustments made to the account. The <u>Term Account Summary</u> will provide you the same information, but organized by term.

(ft)	Account Activity	From: 09/03	3/2019 To	03/13/2024	By Term: All T	erms 🗸 Reset 🔇
	Item	Туре	Posted Date	Term	Charge	Payment Refun
My r Indificials	Royal Direct Bank Payment	Academic	01/24/2024	Winter 2024		
	Cdn UG/MD Tuition Course Fees	Academic	01/11/2024	Winter 2024		
	Royal Direct Bank Payment	Academic	09/19/2023	Fall 2023		
	Cdn UG/MD Tuition Course Fees	Academic	09/11/2023	Fall 2023		
	UG/MD Stdnt Dental Plan Opt-ou	Academic	08/30/2023	Fall 2023		
	UG/MD Stdnt Health Plan Opt-ou	Academic	08/30/2023	Fall 2023		

Related how-to guides: <u>Term Account Summary</u>, <u>Payment Receipts</u>, End of Procedure. For further questions, please contact <u>Enrolment Services</u>.